



Instructional Seminar Agenda Legal and Practical Essentials of Cargo Claim Handling

Back to Basics and Beyond

Seminar Leaders

- **David Harris**, Cargo Claims Manager, British Airways (Retired), currently Claims Advisor to Beaumont & Son - Aviation at Clyde & Co LLP
- **Dan Soffin**, Partner, Gates & Partners Solicitors
- **Michael Gill**, Senior Legal Counsel, IATA

0800 Registration

0830 The Modern Multi-modal Framework

0915 Contractual Relationships

1015 Coffee Break

1030 Principals of Law
Legal Questions and Issues

1215 Lunch

1245 Principles and Objectives of Claims Management

1330 Practical Aspects of Claims Handling

1445 Coffee Break

1500 Case Studies

1730 CLOSE