

World Cargo Symposium 2010: Bounce Back – Rebuild the Future

Benefits of the IATA Cargo initiatives for Ground Handling Agents
“How can the Ground Handling Agents benefit from the IATA Cargo initiatives such as e-freight, Cargo 2000 to reduce costs, increase benefits and so rebuild the future”

March 08 – March 11, 2010
Vancouver, Canada

March 10, 2010

1400 – 1405

CHAIRMAN OPENING REMARKS

Mr. Jean-Luc Paiement – President and Chief Executive Officer, Handlex

1405 – 1420

WELCOME ADDRESS

Mr. Bob Gurr – Director Sales and Marketing, BIDAir Group

What is the IATA Cargo agenda?
What is the impact of the IATA Cargo Agenda on GHAs?
Are we involving enough GHAs on the IATA cargo side?

1420 – 1510

CAN THE GHA’S WORK IN AN E-FREIGHT ENVIRONMENT?

Moderator: Mrs. Andrea Graf-Gruber – Manager Cargo Standards, IATA

Mr. Kenneth Bell - Director, Service Delivery, HACTL (INVITED)
Mr. Rajesh Panicker - Sr. Vice President, Kale Logistic
Mr. Neill Meier – Director Cargo Services (Americas), Servisair LLC (USA)
Mr. Graeme Jenkins, Chief Financial Officer, Menzies Aviation Plc (INVITED)

What is the status of IATA e-freight and are GHAs involved?
How to work in an e-freight environment?
Are there any benefits or concerns for the GHAs?
How to be involved in e-freight and what are the costs?

1510 – 1600

CAN THE GHA’S HELP THE INDUSTRY IMPROVING QUALITY?

Mr. Alan Wright – Global Cargo Network Development, Swissport

What is the status of Cargo 2000 and are GHAs involved?
How to work in a Cargo 2000 environment?
Are there any benefits or concerns for the GHAs?
How to be involved in Cargo 2000 and what are the costs?

1600 – 1700

Networking break

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1700 – 1750

IS THE ROLE OF THE GHA’S CHANGING?

Moderator: Mr. Bob Gurr – Director Sales and Marketing, BIDAir Group

Mr. Henrik Ambak - VP, Head of Ground Services & Commercial IT, Cargolux
Mr. Andres vazquez - Cargo Business Manager, Talma Menzies SA
Mr. Robert Brown - General Manager International, Air Express Pty Ltd

What is the role of the GHAs within Cargo?
How can the GHAs be better involved in the IATA Cargo initiatives?
Can the GHAs reduce their costs as well as increase their margin?
How can the GHAs provide new services e.g. advance cargo information?

1750 – 1800

CHAIRMAN CLOSING REMARKS

Mr. Jean-Luc Paiement – President and Chief Executive Officer, Handlex