

World Cargo Symposium 2010: Bounce Back – Rebuild the Future
Mail Track: Listen to Dependable Business – Enhance the Mail Product
March 8-11, 2010
Vancouver, Canada

March 10, 2010

1400 – 1410

CHAIRMAN OPENING REMARKS

Mr. Ross Hinds - Director Operations & Technology, International Post Corporation

1410 – 1420

WELCOME ADDRESS

1420 – 1500

DEPENDABLE MAIL

Mr. Andre Mulder - Vice-president Variation, Mail & Aerospace, Air France-KLM Cargo

Mr. Peter Somers - Managing Director, Belgian Post International

During the economic downturn the air cargo business declined substantially. The mail business dropped as well but not as drastically as cargo.

Why was mail more dependable than cargo?

How can Airlines ensure that Posts continue to depend on airmail service?

1500 – 1600

FOUNDATION FOR THE FUTURE

Mr. Christophe Eggers - Head of International Network & Transport, La Poste

Mr. Pranab Shah - Vice President and Managing Director, Global Business, United States Postal Service

Mr. Mark Gilbert - Manager Postal Affairs, American Airlines

Rebuilding can be made easier when foundations are still in tact.

What past investments were made by the mail industry that bode well for its future?

What still needs to be done?

1600 – 1700

Networking break

**World Cargo Symposium 2010: Bounce Back – Rebuild the Future
Mail Track: Listen to Dependable Business – Enhance the Mail Product
March 8-11, 2010
Vancouver, Canada**

March 10, 2010

1700 – 1750

PAPERLESS OPERATIONS

**Mr. Jorgen van Mook - Manager Operations Planning, International Post
Ms. Martina Goergen - Director, Competence Center Airmail, Lufthansa Cargo
AG
Mr. Thomas Hoehl - Managing Director, Airmail Centre Frankfurt
Mr. Harald Weyerich - Postal Technology Centre, Universal Postal Union
(INVITED)**

Airlines are trying to remove the need for a paper air waybill and Posts are investigating the removal of the mail delivery bill.
How close are they?
Can tracking, tracing, proof of acceptance/delivery and settlement be efficiently accomplished without a paper trail?
How will this affect third parties?

1750 – 1800

CHAIRMAN CLOSING REMARKS

Mr. Ross Hinds - Director Operations & Technology, International Post Corporation