

World Cargo Symposium 2010: Bounce Back – Rebuild the Future
ULD Management
March 08 – March 11, 2010
Vancouver, Canada

March 11, 2010

0830 – 0840

CHAIRMAN OPENING REMARKS – CAN THE ULD HELP REBUILD A BETTER FUTURE AIRCARGO SUPPLY CHAIN?

Mr. Bob Rogers – Vice President Asia-Pacific, Nordisk Aviation Products

Current state of the ULD industry in the current crisis, what the airlines are doing about ULDs – are they buying less, are they moving toward more efficient ULDs, are repairs being done less often and what are the consequences, are ULDs being better managed?

0840 – 0850

STATUS REVIEW

Mr. Urs Wiesendanger – Manager Cargo Network Control, ULD Logistics, Air Canada

Feedback on progress made on work items from WCS 2009 and what is intended to be done to carry on with those initiatives – (the ULD Care Charter, the ULD aspects to the ISAGO audits, the Ground Handling Agreements). What other initiatives have been implemented or are in the pipeline? (The new Interlining system, contact with airport authorities, updates to other IATA publications – ATM, TACT, Ground Operations Training Manuals)

**DEVELOPMENTS IN THE ULD HANDLING WORLD:
IS BETTER ULD MANAGEMENT THE WAY TO BUILDING AN IMPROVED
AIRCARGO SUPPLY CHAIN?**

Mr. Steve Enright - Director Health, Safety & Security for Europe, Servicaire

0850 – 0925

From the airport perspective – BAA or possibly Toronto Airport Authority – to be confirmed

0930 – 1000

From the Ground / Ramp Handler / ISAGO perspective – Swissport or Menzies

1005 – 1030

From the freight forwarder / shipper / road transport perspective – ??

1030 – 1130

Networking break

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1130 – 1220

**PANEL – CHAIRED BY AN AIRLINE WITH DELEGATES FROM AIRPORT,
GROUND / RAMP, FORWARDER, ULD MANUFACTURER / ULD OWNER.**

MODERATOR NAME/TITLE

Mr. Terry Trainor – Vice President, Menzies Aviation
Ms. Patricia Kraus – Instructor, Swissport
Mr. David Harman - Unitpool

Discuss aspects arising from the pre-break presentations
Engage in discussions with audience on ULD management and other related ULD
topics
Determine work to done for next WCS

1220 – 1230

CHAIRMAN CLOSING REMARKS